

VISUAL SEARCH

The cognitive operations involved in looking for a face in a crowd or a word in a list can be studied by timing the scanning process. Apparently many such operations can be carried out simultaneously.

by Ulric Neisser

One of the faces in the crowd at the top of the opposite page is that of John F. Kennedy, watching a football game shortly before his inauguration. Most people find it easy to single him out by scanning the photograph quickly, with scarcely a glance at the other faces. We perform such searching and scanning operations many times a day, for example in looking up the telephone number of a Mr. Smith who lives on Fifteenth Street. There are a lot of Smiths, but it does not take long to skim down the column to the correct address; the irrelevant addresses are passed over so quickly that they seem blurred. In a sense they are not seen at all. In much the same way one sees, but does not see, dozens of hurrying figures when trying to locate a friend in a busy air terminal. And yet the context—the unfamiliar travelers, the wrong addresses, the

crowd of faces surrounding Mr. Kennedy—must surely be examined if the search is to succeed. The scanner must extract enough information from the elements of the context to make sure, or at least to suggest, that they lack the properties that define the object of his search. So in a sense the context is seen. There are evidently intermediate stages of perception; it is not a case of “now you see it” or “now you don’t” but of something in between.

The complexity of the cognitive processes operating at these stages depends on the nature of the target and the field. In one extreme case the field is empty except for the target; elementary visual mechanisms for distinguishing contrast and contour suffice to locate the parachutist against a cloudy sky in the illustration at the bottom of the opposite page. The column of numbers on this page, however, represents a very different task: the search is for the one number in the list that is a multiple of 7, and in this case the analysis required is far more than visual. It does begin with elementary discriminations of lines and curves that form a pattern, but it goes on to interpret those patterns as numbers and then to subject the numbers to a rather advanced symbolic process. The search for Mr. Smith’s telephone number is at an intermediate level of complexity, somewhere between “seeing” and “reading.” The information in the wrong addresses need not be processed fully; the visual pattern of the street names penetrates the nervous system only far enough so that some subsystem sensitive to “Fifteenth Street” can have an opportunity to react.

Perceptual analysis, then, has many levels. It seems to be carried out by a multitude of separate mechanisms ar-

ranged in a hierarchy, the more elementary mechanisms receiving as their input information that has been assimilated and predigested by more elementary ones.

My associates and I have been interested in visual search as a topic which to investigate this hierarchy of information-processing operations. We have studied processes at the level of telephone-directory search: at the boundary between perception and thought. (Our experiments have been conducted at the Lincoln Laboratory of the Massachusetts Institute of Technology, Brandeis University and at Harvard University’s Center for Cognitive Studies, with support from the National Science Foundation.) By timing people as they scan lists of letters or words in search of specified targets, we hope to learn something about the various visual and cognitive processes involved and about how they are organized and interrelated. The extent that these processes represent a form of thinking, what we mean perhaps an approximation of “the structure of thought.”

We ask a person to scan a list, consisting of 50 items, to find a specified “critical item,” or target. The list is generated by a computer; each item is a group of letters, a group of digits or a word, all drawn from a pool of items with specified characteristics. In the condition the critical item is a letter, for example K in the list at the bottom in the illustration on page 104, the subject peers through a window or box within which the experimental conditions are controlled. When the subject is ready to begin scanning, he turns a switch to illuminate the list and starts a chronometric timer. He scans the list

104
493
762
288
844
126
925
417
338
500
675
313

SEARCH TASK here is to find the one three-digit number that is a multiple of 7.



FAMOUS SPECTATOR at the Orange Bowl football game on January 2, 1961, was President-elect John F. Kennedy. The reader

should have little trouble finding him but will be hard put to explain how that one face can be identified among so many.



THE PARACHUTIST can be discovered very quickly against a but featureless sky in this photograph. Elementary visual

mechanisms are all that are required in searching for any target, even a small one, that is in strong contrast to its background.

EHYP
SWIQ
UFCJ
WBYH
OGTX
GWVX
TWLN
XJBU
UDXI
HSFP
XSCQ
SDJU
PODC
ZVBP
PEVZ
SLRA
JCEN
ZLRD
XBOD
PHMU
ZHFK
PNJW
CQXT
GHNR
IXYD
QSVB
GUCH
OWBN
BVQN
FOAS
ITZN
VYLD
LRYZ
IJXE
RBOE
DVUS
BIAJ
ESGF
QGZI
ZWNE
QBVC
VARP
LRPA
SGHL
MVRJ
GADB
PCME
ZODW
HDBR
BVDZ

ZVMLBQ
HSQJMF
ZTJVQR
RDQTFM
TQVRSX
MSVRQX
ZHQBTL
ZJTQXL
LHQVXM
FVQHMS
MTSDQL
TZDFQB
QLHBMZ
QMXBJD
RVZHSQ
STFMQZ
RVXSQM
MQBJFT
MVZXLO
RTBXQH
BLQSZX
QSVFDJ
FLDVZT
BQHMDX
BMFDQH
QHLJZT
TQSHRL
BMQHZJ
RTBJZQ
FQDLXH
XJHSVQ
MZRJDQ
XVQRMB
QMXLSD
DSZHQR
FJQSMV
RSBMDQ
LBMQFX
FDMVQJ
HQZTXB
VBQSRF
QHSVDZ
HVQBFL
HSRQZV
DQVXFB
RXJQSM
MQZFVD
ZJLRTQ
SHMVTQ
QXFBRJ

THE LETTER K is the target in the list at left, and the "critical item" is the one that includes it. A more difficult task is a search for an item that does not include a specified letter. In the list at right, for example, there is only one item that does not include a Q.

finds the target, then turns the switch again to stop the clock, and the experimenter records the total time required for the search.

Not all this time, to be sure, is needed for perceptual analysis of the item through which a person is searching. He may need some time to get started, and he certainly needs time to execute the response that stops the clock. The complication is dealt with by having him scan a number of lists, in each of which the K is in an unpredictably different place. The additional time needed to find a K that is in the 31st line rather than in the 21st can be ascribed entirely to the visual analysis of the intervening 10 lines.

Now, if some fixed amount of time is needed for the analysis of each line, the overall duration of the search will vary as a linear function of the number of lines involved, that is, of the actual position of the target in the list. And in fact, when position is plotted against time, the points are almost invariably fitted well by a straight line. The graph at the top of the opposite page is typical of thousands we have obtained. The most important information to be read from such a line is its slope, which indicates the increase in search time required for each additional line scanned. This time per item, then, measures decision time uncontaminated by reaction time; it seems to represent a relatively direct measure of the time used in perceptual analysis.

The speed with which a person scans tends to decrease dramatically during the course of a long experiment. On the first day his graph may indicate that he is using more than a second to process each line, but after two weeks of practice his time per item may well be only a tenth as long. Most subjects stabilize at about 10 lines per second with targets such as K and a list such as the one illustrated. This suggests, plausibly enough, that most people do not enter the experiment with ready-made perceptual hierarchies for finding K's efficiently. They acquire—or perhaps one should say that they "construct"—a recognition system in the course of practice.

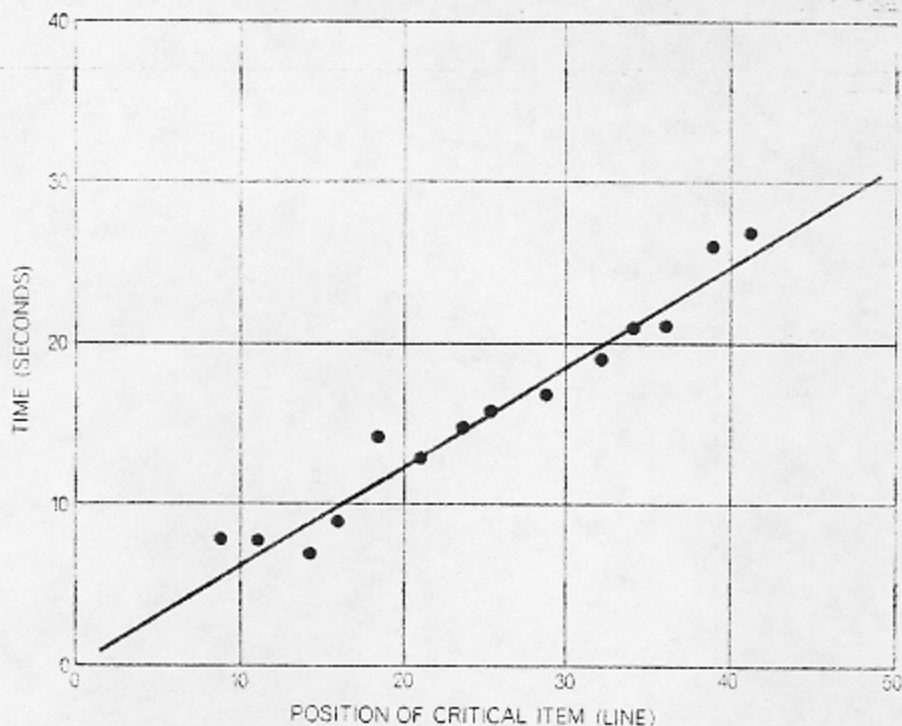
With repeated scans they discover the perceptual operations that seem to be minimally sufficient for the problem. For example, some may find techniques that enable them to examine several lines at once, whereas at first they had fixated each item separately and scanned successively. For some perhaps a recognizing procedure, involving frequent

essions to preceding lines, seems dispensable at first and is dispensed with later. Certainly the operations on which a subject eventually settles, and the manner in which he comes to adopt them, depend on many variables.

Although this kind of perceptual learning is of great theoretical interest, the course seems to be somewhat different in each subject and we have so far found no satisfactory way to study it. Our chief interest, therefore, has been the kind of pattern analysis established after long practice. The first question to be asked about the modes of analysis used by experienced subjects concerns their thoroughness. Does a subject "identify" each letter to determine if it is a K? The answer is almost certainly that he does not. Our conviction on this point arises partly from our volunteers' reports that the letters are "not seen" or are "only a blur," but even more from theoretical considerations and a further experiment. The fact is that letter identification is not necessary for finding a K. The analysis of each line need go only far enough to detect some of the distinctive features that, in various overlapping and probabilistic combinations, determine particular letters. These features must be characteristics of the given visual configuration: things like particular angles, open spaces, parallels, locations of the geometric center of gravity and so on. Rudimentary mental processes that precede the identification of letters suffice to detect such features. (The relation of the target's configuration to that of the context plays an important role [see illustration *right*]. Operations that suffice to distinguish a Z from a set of rounded letters cannot be relied on in a context of angular letters. The more extensive operations needed in the latter case take more time.)

Some combination of feature-detection is presumably sufficient to penetrate the nervous system far enough to stimulate activity in some subsystem sensitive to the letter that is sought. Other combinations can activate other letters, in a one-letter search only one system need be allowed to proceed; activity is suppressed for all other characters so that throughout the scan nothing takes place at the level of letter identification until the target letter appears.

Such an interpretation of the scanning process suggested that a search actually required the subject to identify letters in each line would be



DURATION OF SEARCH varies directly with the position of the critical item in the list, as shown by this graph in which position is plotted against time. The data used here were for a search by an inexperienced subject whose time per item was .62 second.

ODUGQR
 QCDUGO
 CQOGRD
 QUGCDR
 URDGQO
 GRUQDO
 DUZGRO
 UCGROD
 DQRCGU
 QDOCGU
 CGUROQ
 OCDURQ
 UOCGQD
 RGQCOU
 GRUDQO
 GODUCQ
 QCURDO
 DUCOQG
 CGRDQU
 UDRCOQ
 GQCORU
 GOQUCD
 GDQUOC
 URDCGO
 GODRQC

IVMXEW
 EWVMIX
 EXWMVI
 IXEMWV
 VXWEMI
 MXVEWI
 XVWMEI
 MWXVIE
 VIMEXW
 EXVWIM
 VWMIEX
 VMWIEI
 XVWMEI
 WXVEMI
 XMEWIV
 MXIVEW
 VEWMIX
 EMVXWI
 IVWMEX
 IEVMWX
 WVZMXE
 XEMIWV
 WXIMEV
 EMWIVX
 IVEMXW

CONTEXT affects the speed of a search. The letter Z is seen more easily against a background of generally round letters (*left*) than in a context of straight lines (*right*). Subjects found the Z twice as quickly in the "round" contexts as in the "angular" ones.

H and M. For a day or two the subjects scanned more slowly in the double searches than in the well-practiced single ones, but soon the difference disappeared. At that point we introduced lists that might contain any one of the four target letters. To our surprise the fourfold search was soon going about as rapidly as the others!

The information processes that detect these four letters cannot be entirely identical, so the multiple search must involve at least some additional operations that are not necessary in looking for, say, the single letter Z. Our results seemed to show that these extra processes take no extra time and so must be simultaneous with some of the Z operations. It is true that the multiple scan is a different process from the single one and not simply an addition to it. Even from this point of view, however, the difference is one of complexity, and one would expect the more complex multiple analysis to take more time. If it does take more time, the extra information in it must be flowing in parallel rather than in increased depth.

There was still a possibility, of course, that the fourfold scan is indeed slower than the single ones, but only by an amount too small for detection by our methods. One way to investigate this possibility was to add more targets to the search. We therefore decided to find out if our subjects could look for 10 targets as quickly as for one. We had an additional theoretical reason for studying such a broad search. It is well known that most people cannot hold more than about seven items in their immediate memory, and also that they usually fail at certain tasks involving segment if there are more than about seven categories [see "Information and Memory," by George A. Miller; SCIENTIFIC AMERICAN, August, 1956]. These tasks are all rather complex, however, and we wanted to see whether or not a similar limitation would apply to scanning.

In the 10-target experiment we delayed the introduction of the complex conditions until the subjects had mastered the simple ones. From the outset they worked on four kinds of search. Although only one kind of search was conducted on a given list, all four kinds were to be done during every experimental session. The four tasks were to search for a K; to search for one of the characters A, F, K, U or 9; to search for H, M, P, Z or 4; to search for any one of the 10 letters and numbers de-

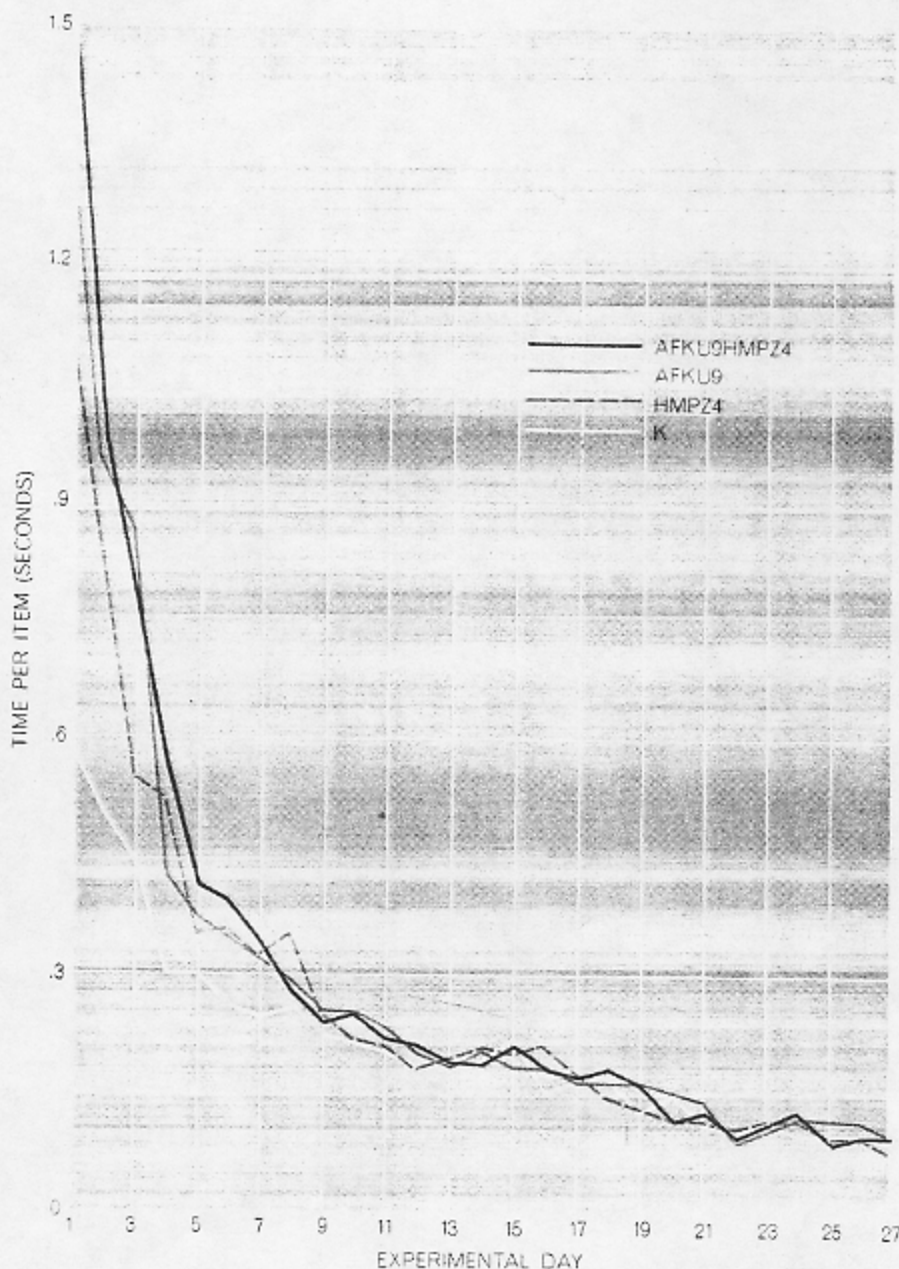
finied in the other conditions. To find out what unpracticed subjects are up against in the 10-target condition, the reader can scan the list at the left in the illustration on the opposite page.

Understandably the subjects began by scanning much more quickly in the single-target condition than in the others. Practice, however, brought particularly rapid improvement in the ability to search for multiple targets. After about two weeks our volunteers were scanning with equal speed under all conditions, and they continued to do so until the end of the experiment. The convergence of their performance records is shown in the illustration below.

At the end of the experiment everyone was scanning lists at the rate of about 10 lines a second.

On the last two days the set of irrelevant letters from which the lists were generated was changed somewhat: three new letters sometimes appeared in the context. The change was not even noticed by the subjects and it made no difference in their scanning efficiency. This provides additional evidence that a searcher does not identify the irrelevant letters as he scans a list.

These data leave little doubt that visual search can involve a multiplicity of processes carried out together. At first thought such a finding seems surpris-



MULTIPLE TARGETS could, with practice, be found just as quickly as a single target. The experiment charted here had four conditions, requiring searches for one, five or 10 targets at once. Each point plotted here is the mean time per item for six volunteers.

ing. Everyone is familiar with the confusion that results from trying to think about two things at the same time or from following two conversations. Indeed, a well-established body of research confirms the everyday experience that several tasks cannot be carried out at the same time without loss of efficiency. The apparent contradiction between these results and our own can be resolved by considering the relatively low level of the cognitive analysis involved in scanning; restrictions

that apply to complex decision processes may not be effective for elementary visual operations.

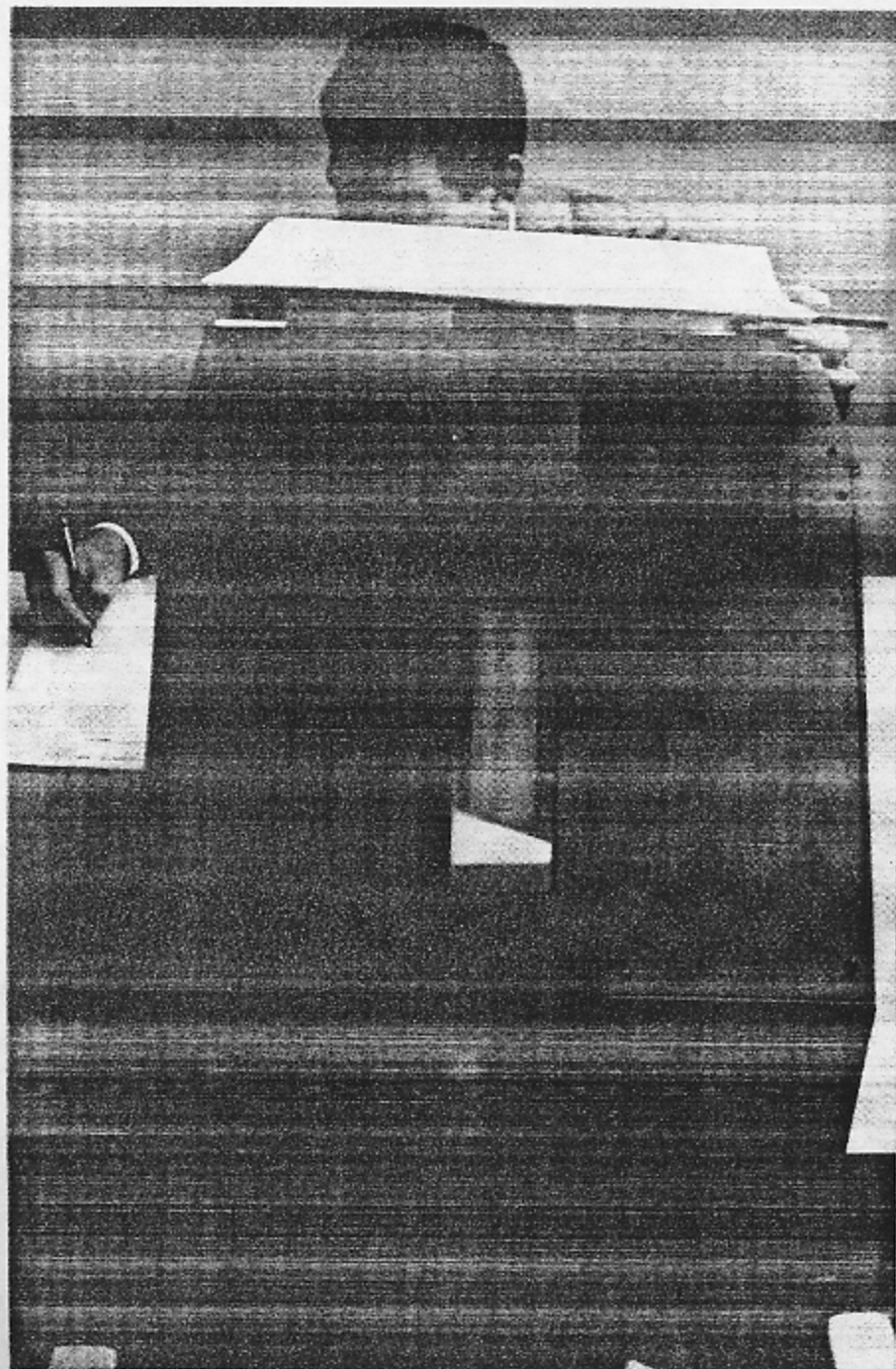
From another point of view the simultaneity of simple visual processes is not at all surprising. Work with electronic information-handling systems has already suggested that parallel systems are preferable to serial ones for a wide class of problems. Investigation of mechanical pattern recognition, and especially the programing of computers to identify printed or handwritten let-

ters, has shown that parallel organization is particularly effective in tasks which the defining criteria are initially vague and must be "learned" [see "Pattern Recognition by Machine," by Oliver G. Selfridge and Ulric Neisser, SCIENTIFIC AMERICAN, August, 1960].

Our experiments have not been confined to searches for isolated letters. A much more interesting task confronted a subject who must search through lists of words. As long as the target is a single word, however, he can treat his task almost like a letter search. He need only look at the initial letters or at other clearly distinguishing features of each word to see if they match those of the target; only when they do is further processing necessary. Indeed, scanning is extremely rapid in such situations. Even when the target is any one of some familiar set of words (for example all the states in the U.S. that have six or fewer letters), subjects can scan very quickly, employing what seems to be letter-searching techniques.

To ensure that the items on the lists were dealt with as words, we found that we had to define the target in terms of meaning. For instance, we would ask a subject to search through lists such as the one at the right in the illustration on page 98 to find "an animal" or "a man's or woman's first name." Such a search has many targets indeed. There are hundreds of animal names and first names, even if word length is restricted to six letters or fewer. In the case of word-hunting we still do not understand the processes involved well enough to characterize them as "simultaneous" or "successive"; our research was directed toward answering some preliminary empirical questions. We wondered how fast such a scan can be carried out, whether or not the speed depends on the number of potential targets and to what extent the subject must "read" the irrelevant words through which they search.

The irrelevant words in our lists were randomly generated from a pool of about 8,000 English words three to six letters long, checked to eliminate animal names, proper names and other words. In these lists we embedded either animal target names selected from a pool of about 115 animal names or proper names chosen from among 333 fairly common first names. (None of our subjects, of course, would be likely to "know" precisely these possible targets, but they were drawn from the well-established Thesaurus of the



SUBJECT (foreground) sits at a viewing box in which the experimenter inserts lists. The subject turns a switch to illuminate a list and at the same time start a timer. On finding the target the subject stops the clock and the experimenter records the duration of search.

word lists and their numbers reflect the complexity of the mental operations required for either of these searches.)

An inexperienced person can scan through a word list containing animal names more rapidly than he can scan a letter list in search of K, but the name-directed search does not benefit as much from sustained practice as the letter search does. By about the 15th session most people are able to scan for first names or animal names at a rate of five or six words per second; thereafter they seem to improve very little. They search as rapidly for first names as for animal names even though there are many more of the former. We also studied a condition in which the target might be, unpredictably, either a first name or an animal name; a few people are as quick at looking for either a first name or an animal name as for one of these alone; the others perform

somewhat more slowly in the combined search.

How shall we conceptualize an information-processing system that decides in a fifth of a second whether or not a given string of letters stands for an animal? Does the subject make decisions about the meanings of the irrelevant words he scans? Can we assume that he "reads" each word? Note that the scanning task is both more and less demanding than ordinary reading; more because the scanner must examine every individual word, less because he need not establish connections between words. The scanning rate of five words per second, or 300 words per minute, is not particularly rapid compared with the reading speed of many college students.

The words are certainly not being read subvocally; the same subjects go only half as fast when they are asked to read the lists aloud as quickly as possible. Most of them maintain that they do not "read" the individual words at all, even to themselves, as they scan. And the words are not examined closely enough to be remembered. When tested immediately after a scan, subjects usually cannot distinguish words that appeared on the list from words that did not.

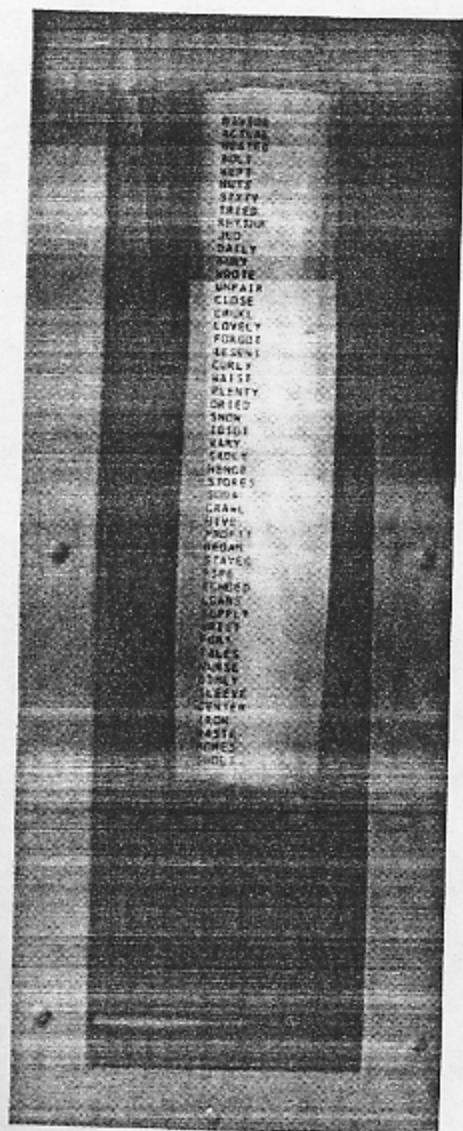
It seems, then, that the word "read" is as ambiguous as "see" is; reading too may occur in varying degrees of depth. This conclusion is not a novel one, since everyone is familiar with the differences among skimming, rapid reading, intensive study and so on. Our results suggest, however, that varying degrees of comprehension are possible even for individual words. The subjects do not "skim" the lists by reading only some of the words. Rather, they process each word—but only lightly. Just as one can decide that there is no K in a given line without actually identifying the letters, so too one can determine that a given word is not an animal name without firmly deciding what it does mean. Whatever may be the processes by which this is done, our data indicate that they do not involve seriatim comparison of the word with all possible animals; if they did, first-name searches would be much slower than animal-name searches. On the other hand, the processes are slower, and presumably more complex, than those needed for finding individual letters.

By laboratory standards our subjects are well trained and have acquired an unusual skill. It is quite certain, however, that we have not approached the

limits of human capacity for rapid, multiple searching. The achievements of our subjects are modest compared with the daily work of people who are accustomed to looking several thousand targets at once. Readers in any newspaper-clipping agency. Such a firm may have hundreds of clients, each of whom wants a clipping of at least any newspaper story in which he or his firm is mentioned; beyond that many clients will be interested in an appreciable number of different names and titles and others will have their clipping needs in a more general way. For example, a peace agency may ask for every reference to disarmament, arms control and the like, while a manufacturer of burglar alarms may want to have the name of every local victim of theft or robbery. Moreover, the agency's client list is not static; 10 or 20 new clients may engage its services every week and a comparable number may discontinue. It takes a year or more to train a clipping reader to scan newspaper type at well over 1000 words a minute, keeping watch for the agency's targets. Error rates are said to be in the neighborhood of 1 per cent for the best readers, and neither the error rate nor the speed seems to change as an agency gradually acquires more clients.

The achievements of clipping readers suggest that our own basic finding is no artifact: the speed of a search is independent of the number of different targets that can terminate it successfully. This conclusion applies equally to the simple search for particular letters and the more difficult, slower search for particular kinds of words. In all likelihood it applies to other searches also. The rate at which one scans a crowd for a familiar face probably does not depend on the number of people with whom one is familiar.

In a simple task such as the search for any one of 10 letters, these results are fully compatible with the concept of a multilevel perceptual system. They suggest, moreover, that a number of operations at a given level are carried out simultaneously. We do not yet understand the search for specific classes of words well enough to make a model of the processes involved. It is also clear, however, that the cognitive operations involved add up to something more than simply a search for prominent letters and something less than a full appreciation of the meaning of the word encountered.



FIRST NAME OR ANIMAL is the target in this list. "Jud" is found in the 10th line.